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Satisfaction Guarantee

Put your trust in ActiveCampaign. A company dedicated to providing stable software in an enriching consumer environment.

Our client support is scaled to perfection; allowing us to be responsive to your needs and concerns. We are confident you will find our solutions both stable and powerful.

For concerns about products or services, submit a support request through the [support center](#) for a prompt response and speedy resolution to your problem.

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★★★★★

Orders come backed with a **100% Satisfaction Guarantee**. If a refund is required within 60 days of your purchase we will process your 100% money back refund for you.

Let your mind rest easy. It's part of our commitment to you as a valued client. If you are having any problems with your software, submit a support request through the support center for a prompt response and resolution to your problem.

To request a refund, first contact support to see if support can resolve any issues you have. If a resolution is not possible on your server, visit: <http://www.activecampaign.com/support/refund.php> to request a refund.

Terms:

- Clients have 60 days to request a refund. After 60 days, you may not request a refund.
- You must remove the ActiveCampaign software off of your hard drives, servers, and any location that it resides.
- You must remove the ActiveCampaign database structure from your MySQL database.
- Refunds are not available for monthly leased licenses.

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