

20200411\_Robert-Colaco-OL-T0-SpaceSpots

This Open Letter(OL) sent by USPS MAIL and email is being finalized on April 11, 2020 at 08:50 (Pacific Military Time, PMT). It is not an automated email or response.

My proof that I have sent the following document along with the two checks will be a USPS completed "PS Form 3817, Certificate of Mailing"[00].

Mailing Address:  
John, Space Spots LLC  
11684 VENTURA BLVD #856  
STUDIO CITY, CA 91604

From Website, <https://www.spacespots.com/> Visited On: 05:46 2020-04-11  
SpaceSpots LLC 427 West Avenue G, Lancaster CA 93534 818-305-4433

-----  
"Dear John, SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC" <Space@SpaceSpots.com>. I like to use people's last names to show respect. However, since you have never revealed your last name I am unable to do that without contacting the California Secretary of State's office and I am unable to do that within the five day limitation:

-----  
01. INTRODUCTION:

01.01. It is my strongest hope, desire, and goal to not sound or be rude, unkind, or to show any disrespect as I make my following remarks.

01.02. It is also my strongest hope, desire, and goal to communicate with you as truthfully and clearly as I possibly can so that you would understand what I am trying to say to you and thereby no misunderstandings between us develops any more than it already has.

01.03. To that end if you believe there is a misunderstanding or something does not make sense to you, please do not hesitate to email me.

01.04. It is however my complete and total expectation that you would have read my entire letter, not just skimmed it, or done something like just looking at the first and last paragraph.

01.05. I am deeply saddened and very disappointed that you have taken the actions that you have taken.

-----  
02. My communication as far as this Open Letter(OL):

02.01. I have received your e-mail letters of:

02.01.01. 2020-04-07 20:00

02.01.02. 2020-04-08 20:00

02.01.03. 2020-04-09 20:00

02.01.04. 2020-04-10 20:00

02.01.05. And perhaps 2020-04-11 20:00 and beyond since I see a pattern that they were all sent at 20:00 or 8:00 PM.

02.02. For the record I had my computer read to me the first e-mail of 2020-04-07 20:00 I have not read the subsequent emails but since they all began in the same way I came to the conclusion that they are identical. I have taken the text of that first e-mail and have placed the entire text from the very top to the very bottom within this (OL). The printer friendly document is permanently published at the following website address:

(cfaba.net/abuse) you will automatically be forwarded to where that document is published at:

([http://openletters.info/ol-pdfs/0006/20200411\\_Robert-Colaco-OL-T0-SpaceSpots-com.pdf](http://openletters.info/ol-pdfs/0006/20200411_Robert-Colaco-OL-T0-SpaceSpots-com.pdf))

02.03. Since you have overwhelmingly communicated in your e-mail that you wanted me to get you \$448.50 and to shut up, not say a word, and go away. I am graciously telling you at this point in this (OL) that I am sending you my Check number 3024 dated that very day that it was due which was as you stated in your e-mail "March 16th, 2020." I am also issuing Check number 3025 dated April 11, 2020 in the amount of \$58.50 (\$448.50-\$390) with this (OL). Obviously, you are invited to stop reading this (OL) at this point (more to immediately follow as to why I just said that).

02.04.01. You made it sound in your e-mail that March 16, 2020 through April 7, 2020 were just a normal three weeks like any other three weeks since my arrival in the USA in 1969[01]. You also made it sound that Los Angeles County(LACO) where SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC is located. You and I are also located in (LACO). As well as (LACO) is located in the State of California(CA), which of course is located in the USA.

02.04.02. The Vice President during what appears to be the first youtube.com Video that I was able to find basically communicated during his "3/4/20: Members of the Coronavirus Task Force Hold a Press Briefing"[02] basically communicated that those who are elderly that have underlying medical conditions including but not limited to Diabetes and a compromised immune system that we need to be extremely concerned about their health and life.

02.04.03. My awesome wife Gail and I fit what I stated in 02.04.02. directly above perfectly fit that description.

02.05. You stated in your e-mail the following:

"Please refrain from any lengthy thesaurus type responses, unwarranted comments or similar; we are only interested in the rent as agreed we are not here for free or to consume losses or to read thesaurus responses."

02.05.01. You John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC completely, totally, and overwhelmingly destroyed the possibility of me actually doing what you stated in 02.05. directly above. What you could have done was to either call my phone number of (818)574-8911 whom you and I have had numerous conversations through since I believe as far back as the year 2013. You could have also emailed me a short e-mail which stated something to the effect of: "The requirement that I placed on you to physically go into a Bank of America branch and make our payment to Space Spots LLC

20200411\_Robert-Colaco-OL-T0-SpaceSpots

of \$390.00 for six months directly into your bank account that we were not required to do that at this time."

02.05.02. If you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC had done that which would have basically required potentially less than 5 minutes of your time I would have sent you that check and you and I would not now be in the ugliness that you have created.

02.06.01. You also stated in your e-mail the following:

"Due to failure to comply with our agreement rent is now increased to a discounted 6-month deal at \$510 per 6 months (\$85 a month) which as a courtesy will start at the end of this 6-month rent period.

Before you get mad; get mad at yourself you broke the agreement by not paying rent as agreed and you have become far too costly to have as a renter. 6 months notice of a rent increase will give you plenty of time to remove your unit if you wish, but we will no longer entertain losses or your inability to follow agreements."

I can now saying back to you:

"Before you get mad; get mad at yourself." You decided to attempt to use and abuse us again. By putting in the awful position of having to spend hours and hours and hours writing this Open Letter to you at this point in time 7.5 to 8 hours and that does not include the about 2 hours that it will take to take this letter and deliver it to the post office in Littlerock California.

02.06.02. You also stated in your e-mail the following:

"\$390 plus late fee at 15% late fee on rent period balance owed = Balance owed \$448.50 for the advanced discount rate on this rent period March 16th, 2020 through September 15th, 2020. (Not including charges already owed)"

"(Not including charges already owed)" - I have absolutely no idea what you are speaking of here, it appears to be text that you have used on another customer.

02.07.01. You, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC created a scenario where I could not pay you without putting myself and my awesome wife Gail at severe risk of contracting the Coronavirus AKA (COVID-19), AKA Chinese Communist Party (CCP virus) and potentially succumbing (dying) to that "Monster" to use a term that our President has used in numerous press briefings of the White House Coronavirus Task Force that began in early March 2020.

02.07.02. Since being born in 1957 in Iraq[01] I have seen individuals do a great many horrible things. I would have to ask the question why did you not do what I suggested that you could have done in 02.05.01. and 02.05.02. directly above because based on all the evidence that is available to me you wanted a scenario where you could to quote you again:

"Due to failure to comply with our agreement rent is now increased to a discounted 6-month deal at \$510 per 6 months (\$85 a month) which as a courtesy will start at the end of this 6-month rent period."

You would also have an opportunity to get what you have coveted which is our cargo container and its contents which I have already experienced this kind of "legal" theft.

03. You also stated in your e-mail the following:

"The first time late when you changed your mind at a whim you decided you wanted to change from 6-monthly with a check to monthly with a credit card and become theatrical when you could not get the same substantial discount per month. we increased the rent for the monthly use of a credit card to the discounted rate of only \$79 a month. (Rate at the time was \$115 a month).

"You then some many months later at a self-serving whim against our agreement changed your mind without notice about using a credit card you had given us for autopay you decided you did not want the extra \$14 charge on your credit card and did a chargeback on all the previous credit card charges followed by sending us a check knocking off the \$79 a month payments we had processed giving yourself another discount.

This made you two months late; no late fees were received from you.

We never gave you permission to take back the \$14 a month increased rent for the credit card payments we processed and endured credit card fees.

This also, in addition, incurred \$250 in chargeback fees which you did not compensate us for. All in all a loss to us and in time."

03.01.01. I completely, overwhelmingly, and absolutely reject pretty much everything you stated in 03. directly above.

"The first time late when you changed your mind at a whim you decided you wanted to change from 6-monthly with a check to monthly with a credit card and become theatrical when you could not get the same substantial discount per month. we increased the rent for the monthly use of a credit card to the discounted rate of only \$79 a month. (Rate at the time was \$115 a month)."

03.01.02. Before this event I had called you to ask you if I could make a payment into your bank as I stated in 02.05.01. above the following day since we were going to have to drive 45 to 60 minutes one way to get to the closest branch from where we were in Santa Barbara County, California to a branch in Santa Barbara city, California. You did not care and did not allow us to do just that. We did what you demanded and did the payment as you demanded we do.

03.01.03. I believe it was the next time that we owed you a payment that I called you to pay with a credit card. YOU DID NOT, YOU DID NOT, YOU DID NOT tell me that it was going to cost me more money. You had a moral, ethical, and most critically a legal obligation to do just that. Again, YOU DID NOT TELL ME.

03.01.04.01. When I finally had an opportunity to call you in reference to that issue of you charging our "credit card" you not only did not apologize for doing what I stated in 03.01.03. directly above but you did an excellent job communicating what you have communicated in your email of 2020-04-07 20:00 that I ought to shut up and not bother you. You gave me absolutely, positively, overwhelmingly not a choice but to call my bank and tell them what I stated in 03.01.03. directly above.

03.01.04.02. You, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC are either confused about your statement:

... "did a chargeback on all the previous credit card charges followed by sending us a check knocking off the \$79 a month payments we had processed giving yourself another discount."

Or you are not telling the truth, the whole truth and nothing but the truth.

03.01.04.03. What I actually did was had my bank reverse ONLY the very last change which I then paid for that month.

03.01.04.04. Do, you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC actually want me or anyone else to believe that you would actually let me get away with:

... "did a chargeback on all the previous credit card charges followed by sending us a check knocking off the \$79 a month payments we had processed giving yourself another discount."

Let me answer my own question, NOT A CHANCE.

If you are willing to take advantage of a PANDEMIC you would certainly be willing, able and would do so in a nanosecond (one billionate of a second).

03.01.05.01. Again, you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC had an absolute, complete and total legal obligation to have told me whether you were going to charge my "credit card" \$65.01 (yes one penny over 65 dollars) or you are going to charge me the extra \$14 charge.

03.01.05.02. Since I am fairly certain that you would deny and dispute what I have stated just remember that I requested that we digitally record both sides of our conversations and you refused for that to occur (and I believe I gave you the opportunity to request that digital recording. I believe it is important for you to know that because of problems like this some 20 to 30 years ago I began the rather strict policy of recording at least my side of every conversation and I am willing to make all of those public and post them online for the entire world to hear to prove that I am speaking the truth, the whole truth and nothing but the truth.

03.01.06. What I believe you needed to have done was to say something to the minimum of: "Robert, the charge will be \$79.00 per month are you OK with that?" And obviously waited for me to have responded with a "yes I am OK with that." YOU DID NOT DO THAT.

03.01.07. I have often times joked and been completely sincere that I am the ultimate secret shopper and a consumer rights advocate. In fact, when I ran women U.S. House of Representatives from December 1988 to June 1992 I printed double sided business cards that had on the reverse side consumer rights advocate since 1975. After that I founded a political organization named Citizens For A Better America(R) (CFABA.ORG). I recall giving you a Citizens For A Better America(R) (CFABA.ORG) business card so I certainly was not hiding Citizens For A Better America(R) (CFABA.ORG).

03.01.08. I will never apologize for not letting a small private enterprise companies such as SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC, Space Spots LLC get away by the bad behavior that I have described in this Open Letter(OL) absolutely not. I have believed since 1975 that if someone in small business or for that matter a large government entity is doing that bad behavior than the overwhelming possibility is that they are doing so with their other "customers".

03.01.09. Again, you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC proved at least in my mind that you did not have a problem of using and abusing your customer, Robert and Gail Colaco and what gives me great concern that you are

doing likewise to your other customers.

04. CONCLUSION:

04.01. It is certainly my strongest hope, desire, and goal that I have made it crystal clear without any shadow of any doubt whatsoever that I believe the actions that you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC took by your e-mail were truly disgusting and despicable actions and I will do everything that I can, to see that those actions do not stand from an ethical, moral and absolutely positively legal perspective. And yes I am only speaking of dealing with you, John of SpaceSpots Storage, Storage SpaceSpots CA, SpaceSpots.com, Space Spots LLC in a legal manner.

With All Sincerity,  
Robert Colaco, President  
DATA CENTS(TM)  
<http://datacents.info/>

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
Citizens For A Better America(R) (CFABA.ORG)  
Federal regulatory body F.E.C. ID #: C00278333  
California regulatory body F.P.P.C. ID #: 1265022  
Tel.: (818) 574-8911  
PO BOX 1949, LITTLEROCK, CA 93543-5949

SENT FROM:  
Robert Colaco, President DATA CENTS(TM)  
and Volunteer National Chairman, Founder of:  
Citizens For A Better America(R) (CFABA.ORG)  
PO BOX 1949  
LITTLEROCK, CA 93543-5949  
-----

Footnotes:

[00] "PS Form 3817, Certificate of Mailing"[00]  
20200411\_0738\_STOP-OL-T0-SpaceSpots-com  
[http://openletters.info/ol-pdfs/0006/20200411\\_PSF3817\\_Certificate-of-Mailing.pdf](http://openletters.info/ol-pdfs/0006/20200411_PSF3817_Certificate-of-Mailing.pdf)  
PSForm3817\_Certificate-of-Mailing

[01] Robert Colaco Political Biography:  
[cfaba.org/cf01027.htm](http://cfaba.org/cf01027.htm)  
<http://www.cfaba.org/cf01027.htm>

[02] "3/4/20: Members of the Coronavirus Task Force Hold a Press Briefing"[02]  
<https://www.youtube.com/watch?v=yRrS0-E9wUc>  
-----

Your text starts here:

Subject Robert Colaco / ALERT / Storage payment late / SpaceSpots Storage  
From Storage SpaceSpots CA <[Space@SpaceSpots.com](mailto:Space@SpaceSpots.com)>

20200411\_Robert-Colaco-OL-T0-SpaceSpots

Sender Mail <linkspider@gmail.com>

To <dc@datacents.info>

Date 2020-04-07 20:00

ACCESS DENIED LIEN ACTIVATED AS OF April 7th, 2020 3 Weeks Late

Dear Robert Colaco;

You have been late twice. The agreement for the substantial discount you enjoy for a 40' storage unit was that rent would always be paid on time every 6 months, without issue, this has not been the case.

The first time late when you changed your mind at a whim you decided you wanted to change from 6-monthly with a check to monthly with a credit card and become theatrical when you could not get the same substantial discount per month. we increased the rent for the monthly use of a credit card to the discounted rate of only \$79 a month. (Rate at the time was \$115 a month).

You then some many months later at a self-serving whim against our agreement changed your mind without notice about using a credit card you had given us for autopay you decided you did not want the extra \$14 charge on your credit card and did a chargeback on all the previous credit card charges followed by sending us a check knocking off the \$79 a month payments we had processed giving yourself another discount.

This made you two months late; no late fees were received from you.

We never gave you permission to take back the \$14 a month increased rent for the credit card payments we processed and endured credit card fees.

This also, in addition, incurred \$250 in chargeback fees which you did not compensate us for. All in all a loss to us and in time.

The 2nd time you were late rent was due for the 6-months in advance rate on March 16th, 2020 you are now over three weeks late. Our letters ignored.

\$390 plus late fee at 15% late fee on rent period balance owed = Balance owed \$448.50 for the advanced discount rate on this rent period March 16th, 2020 through September 15th, 2020. (Not including charges already owed)

No, we will not waive the late fees.

We would like to remind you this facility use follows our rules, not yours we do not allow clients to make up their own rules and discounts at whim, If you disagree with this you are more than welcome to remove your items after your bill is settled.

Due to failure to comply with our agreement rent is now increased to a discounted 6-month deal at \$510 per 6 months (\$85 a month) which as a courtesy will start at the end of this 6-month rent period.

Before you get mad; get mad at yourself you broke the agreement by not paying rent as agreed and you have become far too costly to have as a renter. 6 months notice of a rent increase will give you plenty of time to remove your unit if you wish, but we will no longer entertain losses or your inability to follow agreements.

Or as an alternative, you can pay the monthly standard rate of \$120 a month by credit card.

For now, submit the rent owed in the amount of \$448.50 if we do not receive a payment within the next five days we will mail you a California State Lien which will have additional costs.

As you agreed we would never have to chase rent for the 'substantial discount we gave you'; this has not been the case for this account, this arrangement has been a costly time-consuming headache.

Please make your rent payments on time so we do not have to micro-manage this account for the substantial discount we give/gave you.

Please refrain from any lengthy thesaurus type responses, unwarranted comments or similar; we are only interested in the rent as agreed we are not here for free or to consume losses or to read thesaurus responses.

#### SpaceSpots Storage

NOTE: Storage rents are only at a fixed rate as long as storage rent is paid on time.

#### PAYMENT HAS NOT BEEN RECEIVED

#### Late and Lien Fees

When it comes to late fees SpaceSpots unlike other facilities would actually prefer to have the storage rent paid on time automatically this helps keep the rents low rather than have to chase the rent and micromanage the account.

When a card is rejected on the auto-pay it now becomes a time consuming manual task to look up the reason it rejected then look up the customers file then write and send an email, reminders, make phone calls and send texts sometimes repetitively for days and weeks to try and reach the customer, more often than not phone numbers have full voice mails or no voice mail activated, so we then have to write a lien letter and calculate costs followed by sending someone to the post office to line up and send it registered; this all calculates to hours and hours of manual time.

Automation allows us to offer low rents. These are the reasons we hope the storage is paid on time and the reason why late fees and lien fees need to be generated for non-payment.

Late fees are contractual \$25 first 5 days late then \$10 per day thereafter. (We generally as a courtesy discount these if they do not reach the 14-day full lien status)

California State Lien fee filing is added after 14 days which is \$100 + \$25 postal certification and registered mailing. (We are required by State Storage Law to file a lien)

Advertising lien sale costs are added

During a lien process daily late charges are at the contractual rate, in some cases, we will negotiate a courtesy break on accumulated fees but not the entire fees. So please keep your credit cards up to date better to owe your credit card company a % fee than accumulating storage and Ca State storage lien fee.

#### How the storage lien works

An automatic California State storage lien is activated the day after due, this is California State law.

We do not like to file storage liens we find it to be the unfriendly part of storage, it is complicated and extremely time-consuming costly and we are losing rental income for space during the process.



20200411\_Robert-Colaco-OL-T0-SpaceSpots

We prefer an automated smooth uninterrupted storage payment; storage liens are part of California State Storage lien law we are required to enforce a lien if payment is not made or lose our rights to collect storage payment and lose the use and income of the space or unit we have rented to you.

Please do not ignore notices it is far cheaper to place the storage fee owed on a credit card right away than to pay the contractual storage late and lien fees.

Your text ends here!

-----

COPYRIGHT INFORMATION:

(c) Copyright, 1992-2020. All Rights Reserved. CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG). This communication has been authorized, paid for and published by CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG). This is not authorized by any candidate or candidate committee.

The (R) after the exact term of "Citizens For A Better America" stands for a Federally Registered Trademark filed with the US Patents & Trademarks Office. To see the latest status of that registered trademark please click on the following link:

[http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\\_NO&searchType=statusSearch](http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch)

The (TM) after any term means that it is a Trademark. All Trademarks and Registered Trademarks are the property of CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG) or Robert Colaco and may not be used without written permission.

DOCUMENT NAME(S) AND POSTING LINK INFORMATION:

DOCUMENT EMAIL NAME -  
20200411\_Robert-Colaco-OL-T0-SpaceSpots-com.txt

DOCUMENT POSTING/PDF NAME -  
20200411\_Robert-Colaco-OL-T0-SpaceSpots-com.pdf

THIS DOCUMENT POSTING LINK ADDRESS (POSTED IMMEDIATELY AFTER SENDING BY EMAIL) -

(cfaba.net/abuse) you will automatically be forwarded to where that document is published at:  
([http://openletters.info/ol-pdfs/0006/20200411\\_Robert-Colaco-OL-T0-SpaceSpots-com.pdf](http://openletters.info/ol-pdfs/0006/20200411_Robert-Colaco-OL-T0-SpaceSpots-com.pdf))

-----  
THIS IS THE END OF OPEN LETTER FROM DATA CENTS(TM) AND CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).  
-----