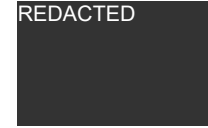


NOTICE DATE:
CASE NAME:
CASE NUMBER:
WORKER NAME:
WORKER ID:
TELEPHONE NUMBER:
CUSTOMER ID:

February 18, 2020
ROBERT COLACO
REDACTED



ROBERT COLACO
PO BOX 1949
LITTLE ROCK, CA 93543-5949

GENERAL RELIEF NOTICE OF ACTION COVER PAGE

ATTENTION!

You are receiving this notification because you may be at risk of losing your cash benefits. You are not complying with one or more GR regulations. As a result, you may be receiving more than one Notice of Action.

Please be sure to read **ALL** pages in this envelope.

TO REMAIN ELIGIBLE FOR GR YOU MUST RESOLVE EACH NON-COMPLIANCE BY:

1. Requesting a Noncompliance Review by an Eligibility Worker or GROW Case Manager if your noncompliance is GROW related.
2. Attending your Hearing Appointment on the date and time indicated on the Notice of Action.
3. Resolving each non-compliance reason separately or on the same day as your Hearing appointment.
4. Complying, providing good cause, or disagreeing with each noncompliance action on or before the third Thursday of the month following the termination of your benefits.

If your aid is terminated due to Time Limits or because you attempted to apply for GR at the same time you had an existing approved case (known as Duplicate Filing), you are not considered to be noncompliant; therefore good cause does not have to be determined. If you disagree with these actions, you should attend the hearing.



NOTICE
Your GR cash aid will stop unless you act. You may have to wait to apply again.

NOTICE DATE: February 18, 2020
CASE NAME: ROBERT COLACO
CASE NUMBER: REDACTED
WORKER NAME:
WORKER ID:
TELEPHONE NUMBER:
CUSTOMER ID:

ATTENTION

Proposed Decision

Your General Relief (GR) cash aid will stop on 02/29/2020, unless you act before 02/24/2020.

Reason for Proposed Decision

Your GR cash aid is set to stop because you did not complete the following requirement:

You did not turn in a completed State Supplementary Payment on time.

Hearing Information

A hearing has been set. A hearing is a meeting with a Hearing Officer who was not part of the original decision. You should go to the hearing if:

1. You think this is a mistake; or
2. You have a good reason why you did not comply.

When is my GR hearing?
Monday, 02/24/2020 09:00 AM

Where is my GR hearing?
067 Lancaster General Relief Office
337 E AVENUE K10
LANCASTER, CA 93535-4539

Please call the Customer Service Center at (866) 613-3777 if:

- 1. You have trouble reading this notice.**
- 2. You do not understand this notice.**
- 3. You think this is a mistake.**
- 4. You have any questions.**

What You Can Do To Keep your GR Cash Aid

- 1. Contact your GR worker** In person or call (866) 613-3777 before 02/29/2020 to:
 - Complete the work activity; or
 - Explain why you did not complete it.
- 2. Attend your GR Hearing**
 - This is your final chance to tell your side of the story before your GR cash aid is changed.
 - You can learn more about the hearing on the other side of this Notice.
 - The hearing officer can stop the change to your GR cash aid.
- 3. Do your GR Activity**
 - If the hearing officer does not stop this action, you can still keep your GR cash aid by doing your GR activity by 03/19/2020.

Contact your GR Worker's Supervisor if you have a concern about how your case is being handled. The Customer Service Center will connect you with the GR Worker's Supervisor. The supervisor may also help to connect you with:

- The Deputy District Director (661) 974-8989;
- The District Director (661) 723-4001; and
- The Division Chief (562) 908-8308.

You can get free legal help from:

(800) 433-6251

The proposed decision to terminate your GR is based on: 40-100

You have the right to:

- Dispute the decision
- Review relevant information as permitted by law; and
- Receive written notification of the result of your hearing.

To prepare for the hearing:

- See page 1 for your hearing date, time, and location.
- Before your hearing, you can look at your GR file at the DPSS office.
- You can bring any documents or people you think can help at the hearing, but no documents or witnesses are required.

What is a sanction? A sanction is a period of time you must wait after your GR cash aid is stopped before you can apply again. The waiting period can be 0 days, 30 days, or 60 days. Every time you get a sanction, the waiting time to apply again may be longer. The longest you will have to wait to apply again is 60 days.

Sanction	What it Means for you
0 Day Sanction	Your GR cash aid stops. You can apply again for GR cash aid right away.
30 Day Sanction	Your GR cash aid stops. You have to wait 30 calendar days to apply for GR again.
60 Day Sanction	Your GR cash aid stops. You have to wait 60 calendar days to apply for GR again.

What is a Willful and Negligent failure?

<u>Willful Acts</u>		<u>Negligent Acts</u>	
<ul style="list-style-type: none"> • Willful act means you did not do your GR requirement activity on purpose, and • You could have done your activity. • This means you could lose your GR cash aid and be sanctioned. 		<ul style="list-style-type: none"> • Negligent act means you made a mistake or used bad judgment. An example is that you left too late and missed your bus. • Three negligent acts have the same impact as one willful act. This means if you have three negligent acts, you can lose your GR cash aid and be sanctioned. 	
Willful Acts of Noncompliance	Penalty	Negligent Acts of Noncompliance	Penalty
First	0-Day Sanction	First two	No Sanction
Second	30-Day Sanction	Third Negligent Act	0-Day Sanction
Third and all subsequent	60-Day Sanction	Second Three	30-Day Sanction
		Third Three and all subsequent	60-Day Sanction

Right to Representation: You can have a lawyer or any other person help you try to keep your GR cash aid. You can get free help from the legal aid office listed on the front of this form.

Please Note: You have until 03/19/2020 to complete your GR requirement(s) or show that you had a good reason for not completing the requirement(s). Call the Customer Service Center at (866) 613-3777 about how to do this.