

CASE #19AVCP00260

From: "Robert Colaco, Founder (CFABA.ORG)" <founder@cfaba.com>  
Subject: THE LIE\_Some sizable portion of LA DPSS employees care about their integrity [as of December 18, 2017].\_WRONG  
Date: Mon, December 18, 2017 9:24 pm  
To: "Oscar Ochoa" <OscarOchoa@dpss.lacounty.gov>,"Admin Asst. Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>,"ATTN: LAURA - POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>  
Cc: "La France Toliver" <LaFranceToliver@dpss.lacounty.gov>,"Valerie Lagle" <ValerieLagle@dpss.lacounty.gov>,"Michael Guerra, introduced to this list by La France Toliver" <michaelguerra@dpss.lacounty.gov>,"Blanca Baires, introduced to this list by La France Toliver" <BlancaBaires@dpss.lacounty.gov>,"PAULA FRANZE" <PAULAFranze@dpss.lacounty.gov>,"Vivian Vaqueiro, introduced to this list by La France Toliver" <VivianVaqueiro@dpss.lacounty.gov>,"Rene Dulay, introduced to this list by La France Toliver" <ReneDulay@dpss.lacounty.gov>,"Patrick Finch, introduced to this list by La France Toliver" <PatrickFinch@dpss.lacounty.gov>,"CHERYL WARD, introduced to this list by La France Toliver" <CHERYLWARD@DPSS.LACOUNTY.GOV>,"MABEL SMITH, introduced to this list by La France Toliver" <MABELSMITH@dpss.lacounty.gov>,"Jesus Guevara, introduced to this list by Valerie Lagle on 2017-01-27" <JesusGuevara@dpss.lacounty.gov>,"Brandon Howard introduced to this list by phone contact on 2017-08-17" <BrandonHoward@dpss.lacounty.gov>,"Matan Crawford, introduced to this list by her contacting Robert Colaco by email" <MatanCrawford@dpss.lacounty.gov>,"Mary Havey" <MaryHavey@dpss.lacounty.gov>,"Robert Colaco" <founder@cfaba.com>

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This email is being finalized on December 18, 2017; at 17:15 (Pacific Military Time, PMT). It is not an automated email or response.

A Memo and sent by email To Whom It May Concern, which includes but may not be limited to the Judge hearing Case Numbers 173110249-IHSS, 173110251-FOOD STAMPS:

"Oscar Ochoa" <OscarOchoa@dpss.lacounty.gov>, "Admin Asst. Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>, "ATTN: LAURA - POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>

CARBON COPY SENT BY EMAIL TO (THE LIST):

"La France Toliver" <LaFranceToliver@dpss.lacounty.gov>, "Valerie Lagle" <ValerieLagle@dpss.lacounty.gov>, "Michael Guerra, introduced to this list by La France Toliver" <michaelguerra@dpss.lacounty.gov>, "Blanca Baires, introduced to this list by La France Toliver" <BlancaBaires@dpss.lacounty.gov>, "PAULA FRANZE" <PAULAFranze@dpss.lacounty.gov>, "Vivian Vaqueiro, introduced to this list by La France Toliver" <VivianVaqueiro@dpss.lacounty.gov>, "Rene Dulay, introduced to this list by La France Toliver" <ReneDulay@dpss.lacounty.gov>, "Patrick Finch, introduced to this list by La France Toliver" <PatrickFinch@dpss.lacounty.gov>, "CHERYL WARD, introduced to this list by La France Toliver" <CHERYLWARD@DPSS.LACOUNTY.GOV>, "MABEL SMITH, introduced to this list by La France Toliver" <MABELSMITH@dpss.lacounty.gov>, "Jesus Guevara, introduced to this list by Valerie Lagle on 2017-01-27" <JesusGuevara@dpss.lacounty.gov>, "Brandon Howard introduced to this list by phone contact on 2017-08-17" <BrandonHoward@dpss.lacounty.gov>, "Matan Crawford, introduced to this list by her contacting Robert Colaco by email" <MatanCrawford@dpss.lacounty.gov>, "Mary Havey" <MaryHavey@dpss.lacounty.gov>, "Robert Colaco" <founder@cfaba.com>

Exhibit-0014

Subject:

THE LIE\_Some sizable portion of LA DPSS employees care about their integrity [as of December 18, 2017].\_WRONG

To all on this list:

THE LIE:

Some sizable portion of LA DPSS employees care about their integrity [as of December 18, 2017].

WRONG!

I Robert Colaco am not God to be able to determine what exact portion of the over 13,000 employees actually at the very least do not tell the truth, the whole truth, and nothing but the truth so help you God as I took an oath, on July 28, 2017.

I am attaching to this article a letter that I received on Friday, December 15, 2017 that states the following:

That is at the absolute very least being sloppy or at the absolute very worst lying. I did not receive a phone call, an EMAIL, or a USPS letter.

Question one:

Those that are reading may think why am I making such a big deal of this letter?

Answer one:

When my awesome wife Gail and I (we) applied for food stamps also known as Calfresh in the state of California for the first time on August 17, 2012 I was really shocked at how many signs there were in the Lancaster California LA DPSS office also known as the Las Angeles County Department of Public Social Services communicating in rather clear language that those applying for government aid would be prosecuted for lying to them. I Robert Colaco am not in anyway shape or form communicating that they should not have been doing that.

However, the concept of LA DPSS employees at the absolute very least being sloppy or at the absolute very worst lying on documents and letters that I Robert Colaco have received communicating in those letters facts as I just stated.

Question two:

Has this happened before?

Answer two:

Yes. It has happened so many times before that I have actually lost count as to the number of times that this in fact has occurred.

Question three:

What is an early example of this behavior?

Answer three:

One of the earliest examples of this taking place was in October of 2012. When we had to go back over to the Lancaster California LA DPSS office to deliver documents that we had already delivered to them previously. But in this specific visit to this office my awesome wife Gail had gone into the office to deliver documents and actually received a written receipt listing the various documents that were delivered again to them. They then communicated to us that we had not actually delivered to them.

Exhibit-0014

Question four:

What did you do after that?

Answer four:

We found the name and the phone number of La France Toliver, the Executive Director of the Commissioners of LA DPSS. I began my first phone call to La France Toliver on [2012-12-06 09:11:32] we ended our conversation on [2012-12-06 10:11:13]. Yes, that is correct she was gracious enough, kind enough, and showed the most fantastic of customer service to speak with me for 59 minutes and 41 seconds. La France Toliver and I have spoken so many times since that first phone call that if I were to include in this document the logs similar to the ones that are in the brackets of [] it would take at least nine pages.

Question five:

What decisions that you Robert Colaco and upper management have reached?

Answer five:

La France Toliver and other upper management I have reached many decisions over the years to get documents to LA DPSS. One of those first decisions was to upload documents to one of our secure websites.

Questions six:

What decisions have you Robert Colaco made to get them documents more recently?

Answer six:

One of the most recent documents that I sent to them that I had named the following and that same document is attached to this document:

20170810\_1418\_20170622\_DPSS\_MEDICAL\_REDETERMINATION\_AUG\_2017\_PG1-9-FILLED.PDF

That EMAIL had the text of the following:

^^

This email is being written on August 10, 2017 at 14:17 (Pacific Military Time, PMT). It is not an automated email or response.

Memo and sent by email to:

"La France Toliver" <LaFranceToliver@dpss.lacounty.gov>

CARBON COPY SENT BY EMAIL TO (THE LIST):

"Valerie Lagle, " <ValerieLagle@dpss.lacounty.gov>, "Michael Guerra, introduced to this list by La France Toliver" <michaelguerra@dpss.lacounty.gov>, "Blanca Baires, introduced to this list by La France Toliver" <BlancaBaires@dpss.lacounty.gov>, "PAULA FRANZE" <PAULAFRANZE@dpss.lacounty.gov>, "Vivian Vaqueiro, introduced to this list by La France Toliver" <VivianVaqueiro@dpss.lacounty.gov>, "Rene Dulay, introduced to this list by La France Toliver" <ReneDulay@dpss.lacounty.gov>, "Patrick Finch, introduced to this list by La France Toliver" <PatrickFinch@dpss.lacounty.gov>, "CHERYL WARD, introduced to this list by La France Toliver" <CHERYLWARD@DPSS.LACOUNTY.GOV>, "MABEL SMITH, introduced to this list by La France Toliver" <MABELSMITH@dpss.lacounty.gov>, "Jesus Guevara, introduced to this list by Valerie Lagle on 2017-01-27" <JesusGuevara@dpss.lacounty.gov>, "Robert Colaco" <founder@cfaba.com>

Reply Only To:

"Robert Colaco" <founder@cfaba.com>

Exhibit-0014

Subject:

"MEDI-CAL REDETERMINATION FOR August 09, 2017  
THIS REDETERMINATION FORM IS DUE BACK TO US BY 08/10/2017"

Dear La France Toliver

Attached please find the document:

The completed:

"MEDI-CAL REDETERMINATION FOR August 09, 2017  
THIS REDETERMINATION FORM IS DUE BACK TO US BY 08/10/2017"

Introduction and background information:

Since I am sending this email to a great many people that are unaware of the decisions made by L.a. DPSS management and myself back in the early portion of the year 2013 with regard to the ongoing problems with the Lancaster office losing documents even those that we had receipts from the Lancaster office stating what documents were turned into them and then were "lost". You and I have spoken about these issues in unbelievably great detail and even my joke that the Lancaster office uses documents that were delivered to them as "kindling" to keep themselves warm. We collectively decided that I would upload our documents to one of the domains that CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG) had and those that are authorized on behalf of L.a. DPSS in the Lancaster California office would download those documents. The most recent person that is designated to do that downloading is "Baires, Blanca" <BlancaBaires@dpss.lacounty.gov>. Since this system that I just spoke about has had overwhelming problems with L.a. DPSS I, Robert Colaco made a decision that I would send documents that did not have identity theft issues that could occur such as the entire Social Security number being placed on documents to all individuals at L.a. DPSS so that the Lancaster office would not be able to claim with any integrity that they did not receive the documents that I was to have sent and or filed with them. Also, the electronic signatures are an agreement that was made with Derek Robinson and La France Toliver in the early portion of the year 2013.

We were having un-known problems sending from our server so we decided to send it from another email account.

Thank you for processing this attached file promptly and efficiently.

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

^^

Continuing to answer questions six:

If anyone examines the above documentation it will be extremely clear that short of coming into the L.a. DPSS in the Lancaster California office and taking over the computers and actually doing the work required to indicate that I had actually sent the document and I sent it to all the individuals in the "CARBON COPY SENT BY EMAIL TO (THE LIST):". Obviously what I just

Exhibit-0014



-----Original Message-----

From: Robert Colaco, Founder (CFABA.ORG) [mailto:founder@cfaba.com]  
 Sent: Sunday, November 05, 2017 10:37 PM  
 To: Mary Havey <MaryHavey@dpss.lacounty.gov>  
 Cc: La France Toliver <LaFranceToliver@dpss.lacounty.gov>; Valerie Lagle  
 <ValerieLagle@dpss.lacounty.gov>; Michael Guerra  
 <MichaelGuerra@dpss.lacounty.gov>; Blanca Baires  
 <BlancaBaires@dpss.lacounty.gov>; Paula Franze  
 <PaulaFranze@dpss.lacounty.gov>; Vivian Vaqueiro  
 <VivianVaqueiro@dpss.lacounty.gov>; Rene Dulay  
 <ReneDulay@dpss.lacounty.gov>; Patrick Finch  
 <PatrickFinch@dpss.lacounty.gov>; Cheryl Ward  
 <CherylWard@dpss.lacounty.gov>; Mabel Smith  
 <MabelSmith@dpss.lacounty.gov>; Jesus Guevara  
 <JesusGuevara@dpss.lacounty.gov>; Brandon Howard  
 <BrandonHoward@dpss.lacounty.gov>; Matan Crawford  
 <MatanCrawford@dpss.lacounty.gov>; Robert Colaco <founder@cfaba.com>  
 Subject: Colaco, Robert -172430399- To all on this list: How could this  
 have happened?

This email is being finalize on November 05, 2017 at 22:35 (Pacific  
 Military Time, PMT). It is not an automated email or response.

Memo and sent by email to:

"Mary Havey" <MaryHavey@dpss.lacounty.gov>

CARBON COPY SENT BY EMAIL TO (THE LIST):

"La France Toliver" <LaFranceToliver@dpss.lacounty.gov>, "Valerie Lagle,"  
 <ValerieLagle@dpss.lacounty.gov>, "Michael Guerra, introduced to this list  
 by La France Toliver" <michaelguerra@dpss.lacounty.gov>, "Blanca Baires,  
 introduced to this list by La France Toliver"  
 <BlancaBaires@dpss.lacounty.gov>, "PAULA FRANZE"  
 <PAULAFRANZE@dpss.lacounty.gov>, "Vivian Vaqueiro, introduced to this list  
 by La France Toliver" <VivianVaqueiro@dpss.lacounty.gov>, "Rene Dulay,  
 introduced to this list by La France Toliver"  
 <ReneDulay@dpss.lacounty.gov>, "Patrick Finch, introduced to this list by  
 La France Toliver" <PatrickFinch@dpss.lacounty.gov>, "CHERYL WARD,  
 introduced to this list by La France Toliver"  
 <CHERYLWARD@DPSS.LACOUNTY.GOV>, "MABEL SMITH, introduced to this list by  
 La France Toliver" <MABELSMITH@dpss.lacounty.gov>, "Jesus Guevara,  
 introduced to this list by Valerie Lagle on 2017-01-27"  
 <JesusGuevara@dpss.lacounty.gov>, "Brandon Howard introduced to this list  
 by phone contact on 2017-08-17" <BrandonHoward@dpss.lacounty.gov>, "Matan  
 Crawford, introduced to this list by her contacting Robert Colaco by  
 email" <MatanCrawford@dpss.lacounty.gov>, "Robert Colaco"  
 <founder@cfaba.com>

Subject:

Colaco, Robert -172430399- To all on this list: How could this have happened?

Dear Mary Havey

I do not understand why the last time sheet I received was short on hours.  
 The hours box said 42:44 instead of 147:13, and cut off on the 9th instead  
 of the 15th. It looks like my IHSS has been canceled. [See  
 Attached-20171028\_TIMESHEET\_1012017-10152017\_BLANK.PDF]

My Sept 2017 time sheet for the same period has 147:13 hours listed and  
 all of the days available for me to use. [See  
 Attached-20170918\_TIMESHEET\_09012017-09152017\_BLANK.PDF]

Exhibit-0014

I have not received any notice of this change.

What I have received is a letter stating that my medi-cal was approved. [See Attached-20171003\_DPSS\_NOTICE\_OF\_ACTION\_MEDI-CAL\_APPROVAL.PDF]

I also received a letter before that, stating that I was being transfered to a differnt program and getting IHSS through IHSS residual, it stated my hours in this program 147:13 the same as I have been getting. [See Attached-20170831\_NOA\_IHSS\_EFF\_20170901\_MOVED\_TO\_IHSS\_RESIDUAL.PDF]

I have not yet received a letter I have expected to see, saying I was moved back to the Community First Choice Program because I have medi-cal. It is a letter I have received before when my medi-cal was canceled unexplainedly and was reinstated by La France Tolivers office.

Even without that, my time sheet should not have changed as the hours did not change.

I was shocked to see the time sheet with less hours. It looked like my IHSS had been canceled. As I said I have not received any notice of that and if I had I would have appealed it.

Please find out what is going on.

The time sheet was completed as it was and sent in and we received that pay but, I would expect this to be fixed so that we get the hours for the days that had zeros, October 10th to the 15th, including the additional hours so that it is corrected. This likely requires a new time sheet.

I am also concerned that I will not get a time sheet for the next pay period, October 16th through the 31st either. As I said it looked like somehow my IHSS had just stopped.

Thank you for your help in this matter.

With All Sincerity,  
Robert Colaco

^^

I Robert Colaco am continuing to answer questions seven:

Valerie M Lagle, SAHS stated the following:

Good morning Mr. Colaco,

I have reviewed the IHSS database and I found the attached Notice of Action. I am not sure why it was sent to the address in Lake Los Angeles, nor why it was sent at all. Your IHSS case may be due for an annual assessment. In order to possibly restore benefits, you will need to file for a new State hearing regarding the alleged discontinuance.

^^

I Robert Colaco am attaching the Notice of Action.

It states that a I did not tell L.a. DPSS where I was living. This is what I stated earlier:

Exhibit-0014

CASE #19AVCP00260

"However, the concept of LA DPSS employees at the absolute very least being sloppy or at the absolute very worst lying on documents and letters that I Robert Colaco have received."

Or, could this be what I have told various L.a. DPSS employees that individuals within are making "mistakes", or sabotaging my L.a. DPSS cases to take revenge because of statements that I have made against L.a. DPSS or actions that I have taken against individual L.a. DPSS employees which in specific example this individual L.a. DPSS employee who sent "the Notice of Action" to a "residence" address even though we have had the same mailing address since October 2nd 2013 and we have received IHSS documents such as timesheets and paychecks during the entire time that we have had a IHSS case.

^^  
 Question eight:

Have you Robert Colaco have been requesting a change of your IHSS worker and you have been met with obstruction?

Answer eight:

Yes. The following is that text of Brandon Howard and his request.

^^  
 Subject: RE: BRANDON HOWARD, What is the status of our IHSS / Calfresh?  
 From: "Brandon Howard" <BrandonHoward@dpss.lacounty.gov>  
 Date: Wed, December 6, 2017 7:44 pm  
 To: "Robert Colaco, Founder (CFABA.ORG)" <founder@cfaba.com>  
 Cc: "La France Toliver" <LaFranceToliver@dpss.lacounty.gov> (more)  
 Priority: Normal  
 Options: View Full Header | View Printable Version | Download this as a file

Good Afternoon Mr. Colaco,

I have reviewed your CalFresh status, and it would appear as though your application is currently under review to determine your eligibility. Typically, there is a 30 day window in which new applications are evaluated to determine eligibility. In regards to your IHSS case, I have sent a reminder to have your mailing and residence address updated as soon as possible, as well as having your worker changed. The change should take place shortly, if it has not already occurred.

If you have any questions, please let me know and I will be happy to assist.

Thank You,  
 Brandon Howard  
 Custodian of Records  
 Los Angeles County Department of Public Social Services  
 12860 Crossroads Parkway South  
 Los Angeles CA 91746  
 (562) 908-8435

-----Original Message-----

From: Robert Colaco, Founder (CFABA.ORG) [mailto:founder@cfaba.com]

**Exhibit-0014**



Sent: Wednesday, December 06, 2017 12:22 PM  
To: Brandon Howard <[BrandonHoward@dpss.lacounty.gov](mailto:BrandonHoward@dpss.lacounty.gov)>  
Cc: La France Toliver <[LaFranceToliver@dpss.lacounty.gov](mailto:LaFranceToliver@dpss.lacounty.gov)>; Michael Guerra <[MichaelGuerra@dpss.lacounty.gov](mailto:MichaelGuerra@dpss.lacounty.gov)>; Robert Colaco <[founder@cfaba.com](mailto:founder@cfaba.com)>  
Subject: BRANDON HOWARD, What is the status of our IHSS / Calfresh?

This email is being finalized on December 06, 2017 at 12:20 (Pacific Military Time, PMT). It is not an automated email or response.

Memo and sent by email to:  
"BRANDON HOWARD" <[BRANDONHOWARD@DPSS.LACOUNTY.GOV](mailto:BRANDONHOWARD@DPSS.LACOUNTY.GOV)>

CARBON COPY SENT BY EMAIL TO (THE LIST):  
"La France Toliver" <[LaFranceToliver@dpss.lacounty.gov](mailto:LaFranceToliver@dpss.lacounty.gov)>, "Michael Guerra, introduced to this list by La France Toliver" <[michaelguerra@dpss.lacounty.gov](mailto:michaelguerra@dpss.lacounty.gov)>, "Robert Colaco" <[founder@cfaba.com](mailto:founder@cfaba.com)>

Subject:  
BRANDON HOWARD, What is the status of our IHSS / Calfresh?

Dear BRANDON HOWARD

BRANDON HOWARD, What is the status of our IHSS / Calfresh?

Thank you for handling this promptly and efficiently.

With All Sincerity,  
Robert Colaco

^^

Question nine:  
Is there more evidence of your allegations?

Answer nine:  
Yes. However I had the limited time of trying to finish this document from the time that we received the letter telling us that our application for food stamps will expire on December 18, 2017.

I reserve the right to add additional text or additional evidence and to make any necessary face corrections to this document before its publication to any of our websites or in our Have You Been Lied To(TM) newspaper that is delivered directly to the general public.

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

This was sent to you by:  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)  
Federal, F.E.C. ID #: C00278333  
California, F.P.P.C. ID #: 1265022  
Voice: (818)574-8911

Our main website:  
<http://www.CFABA.org>

Some of our Other websites:

Exhibit-0014

<http://www.openletters.info/>  
<http://www.protectmarriage.info/>  
<http://www.keepthecross.com/>  
<http://www.stateprops.com/>

E-mail address:  
 "Robert Colaco" <[founder@cfaba.com](mailto:founder@cfaba.com)>

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[http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\\_NO&searchType=statusSearch](http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch)

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DOCUMENT NAME:  
 20171218\_1715\_THE LIE\_Some sizable portion of LA DPSS employees care about their integrity\_as of December 18, 2017\_WRONG

THIS IS THE END OF MEMO FROM CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).

**Attachments:**

<b>20171206_DPSS_NOTICE_OF_MISSED_INTERVIEW_ON_12062017_CALFRESH_WENV.pdf</b>	
Size:	736 k
Type:	application/pdf
<b>Colaco, Robert Termination+NOA.pdf</b>	
Size:	265 k
Type:	application/pdf
<b>20171207_190452_EMT_msg0008_FROM_6614711499_OSCAR_OCHOA.WAV</b>	
Size:	130 k
Type:	audio/wav
<b>20170810_1418_20170622_DPSS_MEDICAL_REDETERMINATION_AUG_2017_PG1-9-FILLED.pdf</b>	
Size:	5.6 M
Type:	application/pdf