



than it already has.

01.03. To that end if you believe there is a misunderstanding or something does not make sense to you, please do not hesitate to call me.

01.04. It is however my complete and total expectation that you would have read my entire letter, not just skimmed it, or done something like just looking at the first and last paragraph.

01.05. Since at the very least we have had a misunderstanding I do want you to know that if you do call me I will be recording the phone conversation, available to you upon your request something that I believe that I have done with you and the employees better under your supervision.

01.06. As I am sure you're well aware that I am not a lawyer and do not have the training to be able to speak to the issues that I am discussing in this Open Letter and would obviously not be presenting either the arguments or the ways I am presenting them to you here.

01.07. You may or may not be aware that I am having to use Speech Recognition Software to write this Open Letter. This software is not as accurate as I would like it to be and as a result if you find something that doesn't quite make sense please accept my apology that I have missed catching that error.

01.08. It is my hope that I communicated with enough passion to clearly communicate to you as well as to the county representatives that I thought that what has occurred to me would not occur to any one else. In Los Angeles County that represents about 3.5 million Los Angeles County residents. In the State of California with about the same percentages working that would represent about 35% of California's population. You, Judge PALOMARES told me in our second hearing that you and Administrative Law Judge (ALJ) Andrew Carroll were at the same level. It is certainly my overwhelming preference that you share my communication, passion, and frustration as to what was done to me at the hands of the employees of Los Angeles County Department of Public Social Services (LACO DPSS) as well as the leadership of your own government entity.

01.09. It is also my overwhelming preference that WE/US, meaning myself, county representatives, and your entire government agency from the two kind and patient women that I spoke to on the two occasions that I called Wil Lightbourne's office (the director answering to the Governor, I believe) as well as Mr. Eugene, the Administrative Assist to Chief Administrative Law Judge Manuel A. Romero and down the chain of command from there. I do not want a repeat of what has happened to me primarily from the state hearing that occurred on February 15, 2018 that brought me to the point of believing wholeheartedly that your boss in Los Angeles County, Presiding Judge Dora Luna committed fraud by what occurred at that February 15, 2018 state hearing conducted by Administrative Law Judge (ALJ) Jennifer Phan and the subsequent events that occurred after that hearing. If you wish to listen to the entire February 15, 2018 state hearing please click on footnotes number [01].

01.10. What I am really attempting to speak to is that I believe that there as a strong possibility that WE/US (referred to earlier) are going to be right right back here in the not too distant future. This Open Letter is an attempt on my part to avoid that horrible future.

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02. LETTERS RECEIVED:

02.01. Thank you so much for the letter [02] that you sent conforming to me that you received my e-mail that I promised I would send you during our hearing. I thought it was competent and professional of your part to send a letter to county representative "Mary Havey" <MaryHavey@dpss.lacounty.gov> to let her know that she had until 5:00 PM today, Monday July 16, 2018 to let you know whether she wanted to respond to that aforementioned e-mail. I thought since I really wanted to deal with the issues that I am dealing with in this Open Letter that I would take the liberty of getting this to you by that same deadline. To potentially answer a question of yours I am perfectly fine with you giving "Mary Havey" <MaryHavey@dpss.lacounty.gov> the opportunity to respond to this Open Letter.

02.02. I wish to also respond to the letter [03] received at the same time from [02]. Since [03] did not indicate an e-mail address, I am unable to respond to her USPS mail. That letter is very much germane to the primary reason why I am writing this Open Letter and I will refer to it [04]. Basically, JUDGE VANESSA LEE is not delighted that she is speaking to me and not necessarily delighted she is having to respond me. Again, I do not run your governmental entity. It is not my fault that all the horrible things that have happened to me.

02.03. To make an additional point to what I spoke about directly above (02.01.) it has been my experience that when our legal system is in a rush then all kinds of terrible, awful, and disastrous events occur. It is why I have communicated in my numerous phone calls to your governmental entity that your colleague and (ALJ) Andrew Carroll [05] communicated to me during our state hearing that as if while he was conducting the state hearing that the building that he was in was on fire and that is why he was speeding through that state hearing. Obviously, this is a ridiculous statement however I am attempting to make the point that he should have been concentrating on getting out of a burning building not to speaking with me.

02.04. To make additional points to what I spoke about directly above (02.02. and 02.03.) when I know I need to speak very quickly I create what I call "prepared remarks". I do so to bring about as excellent communication as I possibly can in an attempt to not leave out anything that I absolutely, positively, and unequivocally want to communicate. I created prepared remarks to speak with every one in your governmental entity which includes but is not limited to phone calls as you heard me state one I answer the phone which is directly as follows:

"Robert Colaco here, because of very serious problems with (ALJ), Andrew Carroll during our hearing of June 22, 2017 I am giving notice that I am recording both sides of the conversation right at the very millisecond that this conversation is

beginning. Very sadly I believe that I must be more assertive so that what happened with that hearing never happens again. You have the floor or You folks have the floor."

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03. An issue that we discussed during our telephonic state hearing on Monday, July 2, 2018 but potentially not resolved:

03.01. I did discuss my severe distrust of the IHSS division in Lancaster, California as well as other parts of (LACO DPSS) including but not limited to "Valerie Lagle" <ValerieLagle@dpss.lacounty.gov> whom we discussed at length during our two state appeals hearings which you officiated on Monday, July 2, 2018. I believe I proved to you that by all the evidence that is available to me that she has retaliated against me with what took place in whether she in fact followed through on Judge Chambers orders about sending me the SAR 7 [06].

03.02. I believe I made the case for you, Judge PALOMARES as well as the county representative "Mary Havey" <MaryHavey@dpss.lacounty.gov> about this entire issue. Interestingly enough I actually spoke to "Mary Havey" <MaryHavey@dpss.lacounty.gov> in the summer of 2017 and asked her what my options were about this entire an issue and she told me to call an individual that handles compliance issues for (LACO DPSS) [03]. If had the resources that I discussed with [03] that I could give you the transcripts of what occurred with my phone call with "Mary Havey" <MaryHavey@dpss.lacounty.gov>.

Though I did call that individual and never heard back from them.

03.03. As you heard during our first state appeals hearing on Monday, July 2, 2018 the two county representatives basically did not want to back off their position even though you graciously and patiently attempted to get them to do just that after I had told you how you could get to the e-mail that was sent [06] to numerous individuals at (LACO DPSS) along with that e-mail having the attachment of the MEDI-CAL REDETERMINATION document [06] they still wanted to hold to their false statements that:

"You did not tell us where you are currently living"

03.04. But while doing research on California's minimum wage I discovered the following text:

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"9. What can I do if my employer retaliates against me because I questioned him about not being paid the minimum wage?

If your employer discriminates or retaliates against you in any manner whatsoever, for example, he discharges you because you asked him why you weren't being paid the minimum wage, or because you file a claim or threaten to file a claim with the Labor

Commissioner, you can file a discrimination/retaliation complaint with the Labor Commissioner's Office. Alternatively, you can file a lawsuit in court against your employer." [09]

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03.05. If the State of California is willing to have any employee "file a claim with the Labor Commissioner" with the statement of:

"If your employer discriminates or retaliates against you in any manner whatsoever, for example, he discharges you because you asked him why you weren't being paid the minimum wage, or because you file a claim or threaten to file a claim with the Labor Commissioner, you can file a discrimination/retaliation complaint with the Labor Commissioner's Office."

Then I think it is only fair based on the evidence that they have retaliated against me:

03.06. Again, I believe I proved the case which I spoke that of directly above and dealt with in my [02]

03.07. In IHSS case number 181200343 I appreciate the fact that you saw the issue that the county raised that I did not tell them where I live as being at the very least problematic for the county.

As I shared with all parties during our first and second hearing that I basically have absolutely, totally, and overwhelmingly have no trust in the IHSS division as well as Valerie Lagle who has been the supervisor to sign off on each and every Statement Of Position (SOP) dealing with the two cases that you heard on Monday, July 2, 2018. I believe I might have satisfied you, Judge PALOMARES by demonstrating that the county has been lying about the fact that they complied with Judge Chambers order.

03.07. For the record I do not believe that Valerie Lagle was or is incompetent [07]. I do however believe that Valerie Lagle has been retaliating against me since the state hearing when Judge Chambers officiated.

03.08. The above references as well as what I spoke about during my two state hearings at least these were all able to be proved by myself that the various (LACO DPSS) employees retaliated against me. How would I possibly prove what was said back and forth between myself and the (LACO DPSS) that would need to do a face to face meeting with me for IHSS. I do not see any way that I would have enough protection from (LACO DPSS) IHSS worker. So, here is the only way for WE/US to not be here again.

03.09. As you probably recall I stated during our state hearing about IHSS case number 181200343 that I would need someone else other than just myself and the IHSS worker. I stated that I would like to involve a Los Angeles County Sheriff's Department deputy sheriff (the ones that handle calls for assistance). After some

significant research I have discovered that that option is basically not available.

03.10. Another option is for you, Judge PALOMARES to order the Los Angeles County Sheriff's Department court unit (assigned to) the Lancaster California courthouse to sit in my face to face meeting with the IHSS worker. I would imagine this to be highly problematic for the Los Angeles County Sheriff's Department court unit.

03.11. I believe the best and only option is for me to audio record that face to face meeting and for me to provide that digital audio file to that IHSS worker before they depart from our residence. I am confident that I will be able to hand deliver that file (on a DVD) no later than 15 minutes after our face to face meeting has concluded. I am willing to have that IHSS worker be with me at all times so that they can confirm that I have not done anything to that audio file other than to get a copy to them so that they can return it back to the office with them.

03.12. Or, I am willing to have that face to face meeting with the IHSS worker that initially interviewed us (my awesome wife Gail and I). His name is Mr. Ku Jin. I am aware that he is no longer an IHSS worker but is elsewhere at (LACO DPSS). This however would not be an excellent solution since this may be a one time event rather than an ongoing year to year practice.

03.13. Or, I am willing to have that face to face meeting with the IHSS worker can occur in my Primary Care Physician's Office.

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04. What do I believe could or would happen if I do not receive an order for either (03.10. to 03.13.)?

04.01. In the Statement Of Position (SOP) its stated the following:  
"Disagreements and misunderstandings shall be resolved quickly, at the lowest possible administrative level, thereby avoiding unnecessary hearings."

04.02. The statement: "Disagreements and misunderstandings shall be resolved quickly, at the lowest possible administrative level, thereby avoiding unnecessary hearings." will not be happening because as far as I am concerned (LACO DPSS) have brought about a scenario where they have retaliated against me to the point that I do not trust them in any way shape or form. It is THEIR fault. Any medical discussion needs to occur in my primary care Physician's office.

04.03. Again, as I stated during my state hearings I believe very strongly in the concept of warning individuals and those individuals within private enterprise companies or government entities of what courses of action I might take to bring resolution of problems. Since I have now seen very sadly the underbelly of your government entity and I have found it to be absolutely horrible my sense of fairness for that government entity no longer applies because I have already done everything that I thought I would need to do to be fair to your government entity.

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05. The county claimed that I did not have a legitimate reason for missing my January 18, 2018 state hearing. This is just not accurate. Please see the letter that I wrote and nine sets of medical records that I sent to your governmental entity [08] sent to.

"Admin Asst. Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>,"ATTN: LAURA POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>

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06. Prayer for relief:

I ask that the Judge PALOMARES hearing this case deciding on this case reach a decision of the following:

06.01. That (LACO DPSS) be instructed to replace the missing months of IHSS benefits.

06.02. That (LACO DPSS) be instructed to put whatever measures so that this kind of disgusting, despicable, and horrible activity never be repeated ever a again.

06.02. That (LACO DPSS) be ordered to do one of the options of (03.10. to 03.13.) directly above.

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07. CONCLUSION:

There is more that I would like to say but I'm just out of time since I've been working on this document since our state hearings on Monday, July 2, 2018. Thank you for your help in this matter and for reading this entire Open Letter.

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

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THIS OPEN LETTER FOOTNOTES:

[01] In the recording located at the following website address of: [ <https://chirb.it/cFGkx3> ] I Robert Colaco did what I was instructed to do by calling Joyce Harris during the hours as suggested that I needed to call Joyce Harris. So, bottom line I did what I was suppose to do.  
WHY LA COUNTY PRESIDING JUDGE DORA LUNA A JUDGE FOR CA DEPARTMENT OF SOCIAL SERVICES COMMITTED FRAUD! PLEASE, PLEASE, PLEASE, LISTEN TO THIS ENTIRE RECORDING.  
180215\_3627-20180215-RC-PH-HEARING-BOTH-SIDES-WITH-ALJ-JENNIFER-PHAN





[100] Political Bio - Robert Colaco  
<http://www.cfaba.org/cf01027.htm>

[101] The short story of why we think that Our Legal System Is Broken!  
<http://ourlegalsystemisbroken.com/>

[102] The short story of what we think is going on with our LACO DPSS and/or CA DSS  
<http://www.openletters.info/dpslaca/index.html>

[103] An L.a. Times article that we reference (On 20180815 we changed the length of the link directly below so that this document does not miniaturize the text that is within it. PD directly after the date such as "20180531\_PD\_LATIMES-ProQuest.pdf" is the previous POSTED DATE that the name had on it).  
[http://ourlegalsystemisbroken.com/ca-gov/20180531\\_PD\\_LATIMES-ProQuest.pdf](http://ourlegalsystemisbroken.com/ca-gov/20180531_PD_LATIMES-ProQuest.pdf)

[104] A Los Angeles daily news article that we reference (On 20180815 we changed the length of the link directly below so that this document does not miniaturize the text that is within it. PD directly after the date such as "20180531\_PD\_LATIMES-ProQuest.pdf" is the previous POSTED DATE that the name had on it).  
[http://ourlegalsystemisbroken.com/ca-gov/20180531\\_PD\\_ITEMS\\_1-4,6,8-10.pdf](http://ourlegalsystemisbroken.com/ca-gov/20180531_PD_ITEMS_1-4,6,8-10.pdf)

Judge PALOMARES please feel free to put into the records footnotes [100] to [104].

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<http://www.cfaba.org/cf01003.htm>

Our main website:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).  
<http://www.CFABA.org>

Websites, "Our Legal System Is Broken!" and related:

"Our Legal System Is Broken!"  
<http://ourlegalsystemisbroken.com/>

Open Letters/Emails sent to LACO DPSS and/or CA DSS from the very first e-mail dated 20121214\_1307\_also known as December 14, 2012 at 1:07 PM all the way until the present and future time.  
<http://ourlegalsystemisbroken.com/ca-gov-ol/>

Webpage about our story about LACO DPSS and/or CA DSS  
<http://www.openletters.info/dpsslaca/index.html>

Some of our Other websites:

OpenLetters.info  
<http://www.openletters.info/>

Protectmarriage.info  
<http://www.protectmarriage.info/>

Keepthecross.com  
<http://www.keepthecross.com/>

Stateprops.com  
<http://www.stateprops.com/>

E-mail addresses:  
"Robert Colaco, Founder (CFABA.ORG)" <founderrc@cfaba.net>

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20180716\_1648\_An-Open-Letter-To-Judge-PALOMARES-hearing-case-number-181200343-IHSS.txt (On 20180815 we changed the length of the link directly below so that this document does not miniaturize the text that is within it to the point of the document not being readable when printed).

[20180716\\_1648\\_An-Open-Letter-To-Judge-PALOMARES.pdf](#)

THIS IS THE END OF MEMO FROM CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).