

From: "Robert Colaco, Founder (CFABA.ORG)" <founderrc@cfaba.net>  
Subject: CORRWCTED. A Very, Very, Very, Urgent Open Letter (OL) To HP Service center (SC) "Jennifer Cheng" <Jennifer\_Cheng@servms.com>,  
Date: Tue, December 4, 2018 19:21  
To: "Jennifer Cheng" <Jennifer\_Cheng@servms.com>  
Cc: "Robert Colaco" <founderrc@cfaba.net>

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This Open Letter is being finalized on December 04, 2018; at 19:16 (Pacific Military Time, PMT). It is not an automated email or response.

A Very, Very, Very, Urgent Open Letter (OL) To HP Service center (SC) "Jennifer Cheng" <Jennifer\_Cheng@servms.com>,  
"Jennifer Cheng" <Jennifer\_Cheng@servms.com>,  
Open Letter and email Sent To:

"Jennifer Cheng" <Jennifer\_Cheng@servms.com>

Carbon Copy email sent to:  
"Robert Colaco" <founderrc@cfaba.net>, "Robert Colaco, Founder (CFABA.ORG), Backup Email" <cfabaorg@gmail.com>

Subject:  
CORRWCTED. A Very, Very, Very, Urgent Open Letter (OL) To HP Service center (SC) "Jennifer Cheng" <Jennifer\_Cheng@servms.com>,  
"Jennifer Cheng" <Jennifer\_Cheng@servms.com>,  
Dear "Jennifer Cheng" <Jennifer\_Cheng@servms.com>

I did not send attached file.

I am contacting you in a reference to your statement:

"Pls refer to attached, if you have any question, pls do not hesitate to contact with us." Your EMAIL text is in between the characters of ^^^^^^ and the characters of

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Subject: BLZW719201 shipping label  
From: "Jennifer Cheng" <Jennifer\_Cheng@servms.com>  
Date: Mon, November 12, 2018 08:23  
To: "founderrc@cfaba.net" <founderrc@cfaba.net>  
Cc: "Rushmore CSR" <Rushmore\_CSR@servms.com>  
Priority: Normal  
Options: View Full Header | View Printable Version | Download this as a file

Dear Valued Customer,

We hope this email will find you well.  
We got your request of shipping label.  
Pls refer to attached, if you have any question, pls do not hesitate to contact with us.

Best,

HP Service center

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I am attaching the screen prints of us attempting to set up the picked up from FedEx.com! As you can see from those screen prints that the same problem that brought about your involvement is now occurring again.

The name of the attached file is:

20181128-ATTEMPT-TO-SETUP-PICKUP.pdf

Would you please, please, please let me know in writing exactly what we are doing wrong so that we can correct the problem and actually shipped this computer to you before our second year of owning this computer has come and gone and thereby our opportunity to potentially get it fixed by Costco concierge service has expired.

And when I say "exactly" I mean just that. The excruciatingly step by step details of what we need to accomplish actually succeeding at shipping this broken HP laptop to you folks so that it actually gets fixed.

Thank you in advance for doing what I have asked you to do.

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
Citizens For A Better America(R) (CFABA.ORG)

Our Contact Page:  
<http://www.cfaba.org/cf01003.htm>

Our main website:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).  
<http://www.CFABA.org>

Websites, "Our Legal System Is Broken!" and related:

"Our Legal System Is Broken!"  
<http://ourlegalsystemisbroken.com/>

Some of our Other websites:

OpenLetters.info  
<http://www.openletters.info/>

Protectmarriage.info  
<http://www.protectmarriage.info/>

Keepthecross.com  
<http://www.keepthecross.com/>

Stateprops.com  
<http://www.stateprops.com/>

E-mail addresses:  
"Robert Colaco, Founder (CFABA.ORG)" <[founderrc@cfaba.net](mailto:founderrc@cfaba.net)>

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[http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\\_NO&searchType=statusSearch](http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch)

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DOCUMENT NAME(S) AND POSTING LINK INFORMATION:

DOCUMENT EMAIL NAME -  
20181204\_1916\_CORRWCTED-An-OL-2-HP-SC.txt

DOCUMENT POSTING/PDF NAME -  
20181204\_1916\_CORRWCTED-An-OL-2-HP-SC.pdf

THIS DOCUMENT POSTING LINK ADDRESS -  
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THIS IS THE END OF OPEN LETTER FROM CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG) .

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**Attachments:**

<b>20181128-ATTEMPT-TO-SETUP-PICKUP.pdf</b>	
Size:	654 k
Type:	application/pdf

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